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PG&E Encourages Customers to Check LIHEAP Eligibility, Apply for Bill Support

LIHEAP Funding Still Available to Help Low-Income Customers; More Than \$73 Million in Energy Bill Assistance Already Provided to PG&E Customers in 2023

OAKLAND, Calif. — With more than \$73 million in Low Income Home Energy Assistance Program (LIHEAP) credits already distributed in 2023, qualified Pacific Gas and Electric Company (PG&E) customers are on track to receive a record amount of LIHEAP financial assistance this year. LIHEAP funding is still available, and eligible PG&E customers who are behind on their bills are encouraged to apply today to receive the annual federal support.

The average LIHEAP enrollee may receive a bill credit of nearly \$1,000 through the program, which is administered by the California Department of Community Services and Development (CSD). LIHEAP provided more than \$75 million in financial support to over 100,000 households in PG&E's service area in 2022.

"The LIHEAP program has helped thousands of PG&E customers get their energy bills back on track, and there is funding available to help even more who qualify. LIHEAP distributed a record amount to our customers in 2022, and we encourage others who may be eligible to apply for support this year," said Vincent Davis, PG&E's Vice President of Customer Operations and Enablement.

Eligibility for LIHEAP services can vary depending on factors including income, household size and place of residence. For more information or to find a local LIHEAP agency to apply, visit www.csd.ca.gov/energybills or call (866) 675-6623.

Additional Financial Assistance Programs

In addition to LIHEAP, customers with past-due utility balances are encouraged to explore other state and federal assistance programs, including:

- **Low-Income Household Water Assistance Program (LIHWAP):** Helps households pay down their residential water or wastewater bills through this program offered by CSD. Eligible customers with past-due balances can receive up to \$15,000 in bill support. For more information on LIHWAP, visit www.csd.ca.gov/waterbill or call (866) 675-6632. Customers must apply by Dec. 31, 2023.

- **Internet for All:** Providers offer plans as low as \$9.95 per month to income-qualified households. Many plans require no deposit, commitment, or installation fee. Learn more at <https://www.internetforallnow.org/getconnected>.

PG&E offers income-eligible customers other ways to save on energy expenses including:

- **California Alternate Rates for Energy Program (CARE):** Provides a discount of 20% or more each month on gas and electricity bills. Customers can apply at www.pge.com/CARE.
- **Family Electric Rate Assistance Program (FERA):** Offers a monthly discount of 18% on electricity bills for households with 3+ people. Customers can apply for FERA at www.pge.com/FERA.
- **Medical Baseline:** Gives up to a 12% discount for customers with special energy needs due to devices used for certain medical conditions. Apply at www.pge.com/medicalbaseline.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE: PCG), is a combined natural gas and electric utility serving more than sixteen million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news



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