

Store Info    Sign in ^    Bag

Email Address

Password

[Forgot Password?](#)

By signing into your account, you agree to  
Follett's [Terms of Use](#) and consent to its  
[Privacy Policy](#).

SIGN IN

[Create Account >](#)

## NAPA VALLEY COLLEGE BOOKSTORE ONLINE ORDERING GUIDE

Go to [www.nvcbookstore.com](http://www.nvcbookstore.com) to place online orders.

### STEP 1: SIGN IN OR CREATE ACCOUNT

If you do not yet have a campus store account, you must create one to make it easier for you to track your orders in the future.

On the homepage, go to the top right corner and click [SIGN IN](#).

If you already have an account, enter your Email Address and Password.

If not, click on [CREATE ACCOUNT](#).

## Create Account

First Name  
**Jane**

Last Name  
**Doe**

Email Address  
**janedoe@email.com**

Confirm Email Address  
**janedoe@email.com**

Create Password  
.....

- ✓ at least 8 characters
- ✓ at least one capital letter
- ✓ at least one lowercase letter
- ✓ at least one number
- ✓ at least one special character [-!@#%&\*()\_+?]
- ✓ cannot contain any part of your name or email.

Phone Number  
**7075274321**

By creating an account, I accept the [Terms of Use](#) and [Privacy Policy](#).

CREATE ACCOUNT →

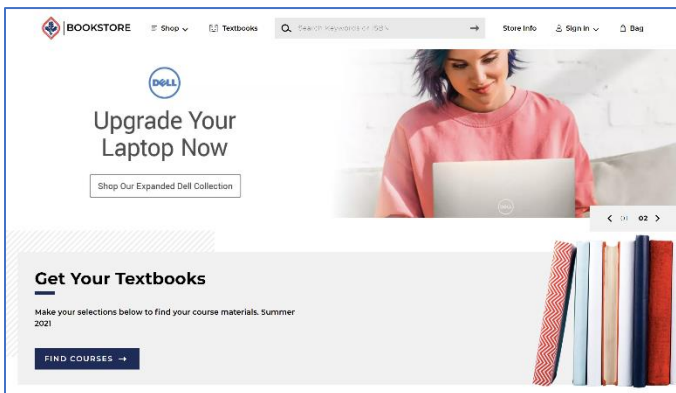
Already have an account? [Sign In](#)

### STEP 2: CREATE AN ACCOUNT

To create your account the first time, enter the information required.

Please make sure you enter an email address you have access to and actually check. All information regarding your online order will be sent to this email. You will also use this email to log in.

Please note the requirements for creating a password.



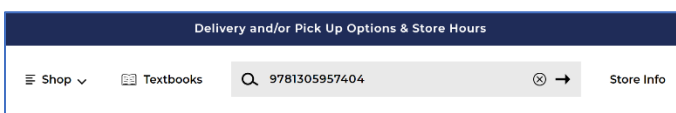
### STEP 3: SEARCH FOR YOUR TEXTBOOKS

You can search for textbooks either by Title/ISBN or by Course/Class Schedule.

Go to the home page by clicking on the BOOKSTORE ICON on the top left of the website.

#### Search by Title/ISBN

On the *Search Box* on top of the Homepage, enter the Title or ISBN of the books you are looking for. The ISBN is the number usually by the barcode.

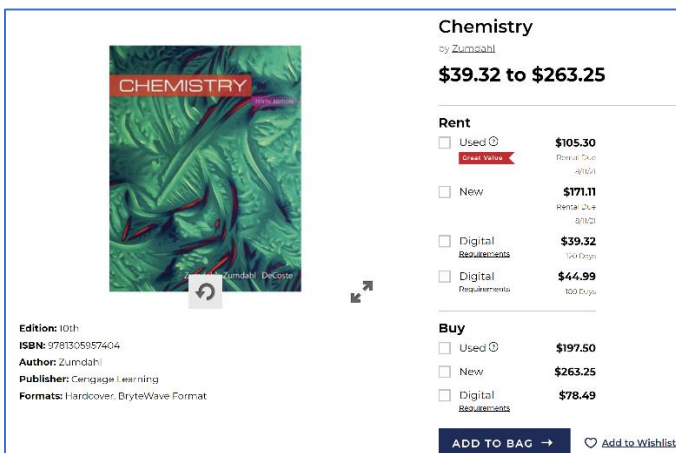
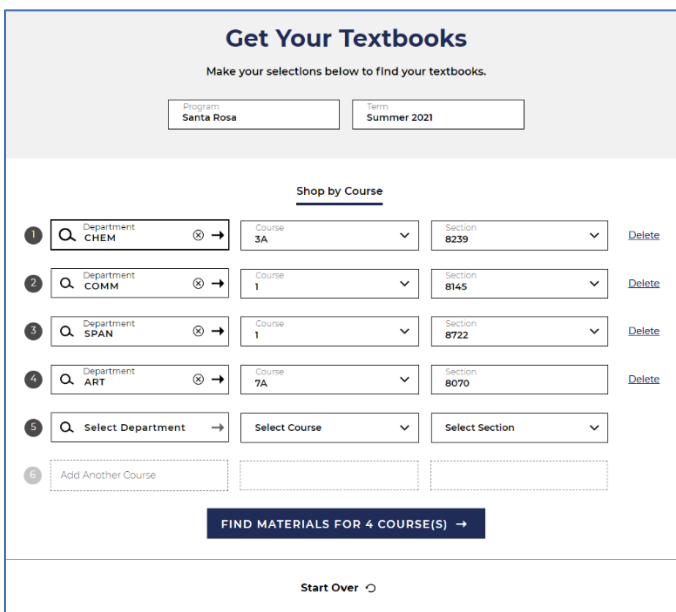


#### Search by Course/Class Schedule

On the Homepage, click on *Find Courses*. Enter your class schedule using:

Department / Course / Section


Enter your entire class schedule so your search will show your materials for all your courses. See the image on the left as an example.



Your searched courses will show, including any books and supplies for the course. Note the available options if a book is available to purchase or rent, or if there is a print version or digital ebook available.

## STEP 4: CONFIRM YOUR COURSES AND MATERIALS TO RENT OR BUY

Your courses will show on the screen, including any books and supplies needed for the course. Click and choose the books and materials you want to order.



**REQUIRED**

**LAB APRON-RUBBERIZED-2430**


**\$11.00**

[Add to Wishlist](#)

**Buy**

New **\$11.00**

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**REQUIRED**

**Chemistry**

**\$39.32 to \$263.25**

Edition: 10th  
ISBN: 9781305957404  
Author: Zumdahl  
Publisher: Cengage Learning  
Formats: Hardcover, BriteWave Format

[Add to Wishlist](#)

**Rent**

Used Great Value **\$105.30**  
Rental Due 8/11/21

New **\$171.11**  
Rental Due 8/11/21

Digital **\$39.32**  
Requirements 120 Days

Digital **\$44.99**  
Requirements 180 Days

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**Buy**

Used **\$197.50**

New **\$263.25**

Digital **\$78.49**  
Requirements

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**REQUIRED**  
Choose Only 0 of 2

<b>OPTION 1</b>	+
DR Lab Safety Goggles	
<b>OPTION 2</b>	+
STEALTH SAFETY GOGGLES TLGRY C	

1. **Rent** – Most books are available to rent for the semester. Renting is a cheaper option than buying a book. Rental books need to be returned at the end of the semester. Your receipt will show the date your rental book is due. Contact your store for more details on rental.
2. **Buy** – You buy the book and it is yours to keep. You may also sell the book back to the campus store. Contact your store for more details on our Buyback Program.
3. **Used Condition** – Used books are cheaper than New books. The book is in good condition, but may contain some writing and highlighting.
4. **New Condition** – Brand new textbook.
5. **Digital** – Digital e-book version of the book. Your online order receipt will have information on how to access your e-book. Some digital e-books are available to buy. Digital e-books for rent have an expiration date to access. Make sure to read and choose the correct access date needed for your class.
6. **Open Educational Resources** – Your instructor is using their own material or a free material for the course. Contact your instructor for details.
7. **No books required for this course** – Your instructor does not require materials for the course.
8. **Course Materials have not been determined** – Your instructor has not notified the campus store what they require for your course. You can enter your email to be notified of any updates to your course/section.

**2** COMM / 1 / 8145 Instructor Joseph Corcoran  
Free "Open Educational Resources" are required for this course. Please see your Instructor.

**Course Note**  
Speech 1A

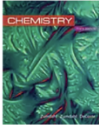


**3** SPAN / 1 / 8722 Instructor Araceli Osorio  
No books required for this course.

**4** ART / 7A / 8070 Instructor Michael Loffredo  
Course Materials have not been determined. Check back soon for updates.

Get an email notification when materials are available online.

**EMAIL ME →**

**3 Items have been added to your bag from your course list**

	<p><b>Chemistry</b> <span style="float: right;"><b>\$39.32</b></span></p> <p>CHEM / 3A / 8239 Instructor Mary Cornett</p> <p><b>Selection:</b> Rent Digital 120 Days</p>
	<p><b>LAB APRON-RUBBERIZED-2430</b> <span style="float: right;"><b>\$11.00</b></span></p> <p>CHEM / 3A / 8239 Instructor Mary Cornett</p> <p><b>Selection:</b> Buy New</p>
	<p><b>DR Lab Safety Goggles</b> <span style="float: right;"><b>\$7.99</b></span></p> <p>CHEM / 3A / 8239 Instructor Mary Cornett</p> <p><b>Selection:</b> Buy New</p>

**Your Bag (3): \$58.31**

[CONTINUE SHOPPING](#)
[VIEW BAG & CHECKOUT →](#)

Book Voucher is Accepted.  
See checkout for details.

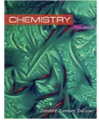
## STEP 5: CONFIRM YOUR ORDER

Confirm that the items in your bag are correct. Double check the SELECTION under each item and make sure they are the correct buy, rent, or digital option for each item.

If you are ready to check out, click [VIEW BAG AND CHECKOUT](#).

If you would like to continue shopping and add more to your cart, click on [CONTINUE SHOPPING](#).

**My Bag** (2)

	<p><b>Chemistry</b> <span style="float: right;"><b>\$105.30</b></span></p> <p>Santa Rosa &gt; Summer 2021 &gt; CHEM &gt; 3A &gt; 8239</p> <p><b>Selection:</b> Rent Used</p> <p><b>Edition:</b> 10th</p> <p><b>ISBN:</b> 9781305957404</p> <p><b>Rental Due:</b> 8/11/21</p> <p><small>Failure to return a rental item on time will result in an additional charge of \$240.21 to the card associated with the rental account.</small></p> <p><a href="#">Edit &gt;</a> <a href="#">Remove &gt;</a> <a href="#">Save For Later &gt;</a></p>
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Rental textbooks will show the due date you need to return your textbook back to your campus store. The due date is also printed on your receipt. Failure to return a rental item on time will result in additional charges to the card associated with your account.

## 1 Delivery Method

Pick Up (FREE)

Select Location



Ship to an Address

Is this a gift?

Any special instructions?

**PROCEED TO PAYMENT METHOD**

### STEP 6: CHOOSE YOUR DELIVERY METHOD

Choose your Shipping Method based on how quickly you would like to receive your order once it is shipped. Campus pick-up, if available, is free. You may also ship to an address for an additional shipping fee.

Please note that you are paying a one-time flat-rate for shipping, even if the campus store sends your order in multiple shipments.

## 1 Delivery Method

Pick Up (FREE)

Ship to an Address

Jane Doe (Default)

222 Elliot Avenue

Santa Rosa CA , 95401 United States

[Edit Shipping Address](#)

[Add New Shipping Address](#)

**Standard \$7.50**

4-7 days. Delays due to COVID possible.

Need it sooner? [Change Shipping](#)

Is this a gift?

Any special instructions?

**PROCEED TO PAYMENT METHOD**

### STEP 7: SHIP TO AN ADDRESS





If you have not entered a shipping address on your profile, you will be required to add a new shipping address to your profile at this point, even if you are choosing pick-up.

Please double check that your shipping address is correct.


After you enter your shipping address, click on **SAVE NEW SHIPPING ADDRESS.**

You may add additional shipping addresses by clicking on the [ADD NEW SHIPPING ADDRESS](#) link.

When you have your shipping address and shipping method confirmed click on [PROCEED TO PAYMENT METHOD.](#)

Credit / Debit Card    

Name on Card

Card Number 

Select Month  Select Year

Save This Card



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**Billing Address**

Same as below address

Jane Doe (Default)  
222 Elliot Avenue  
Santa Rosa CA , 95401 United States

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PayPal Credit: No Interest if paid in full in 6 months on purchases of \$99+. Subject to credit approval. [See Terms.](#)

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**PLACE ORDER**

### STEP 8A: PAYING WITH A CREDIT/DEBIT CARD

To pay with your credit / debit card click on the CREDIT/DEBIT CARD box. You need to enter your card information.

Please double check your card information (numbers and expiration date) and billing address to ensure that your order payment processes correctly.

Errors in your payment information may delay your order.



Pay with PayPal

Enter your email or mobile number to get started.

[Forgot email?](#)

**Next**

or

**Checkout as Guest**

[Cancel and return to Your Campus Store](#)

[English](#) | [Français](#) | [Español](#) | [中文](#)

### STEP 8B: PAYING WITH PAYPAL

To pay with PayPal, click on the PAYPAL icon. You need to enter your PayPal information to access your account as a form of payment.

## 2 Payment Method

Promo Code	<b>APPLY</b>
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Book Voucher

Student ID <b>876543210</b>
--------------------------------

<b>FIND ACCOUNTS</b>
----------------------

Gift Card

### STEP 8C: PAYING WITH BOOK VOUCHER OR FINANCIAL AID

To use your book voucher, click on the checkbox BOOK VOUCHER or FINANCIAL AID.

Enter your Student ID Number.

Click on FIND ACCOUNTS

Your book voucher needs to be approved by your department or organization and sent to your campus store before it will appear on the campus store website. We will send you an email confirmation when your voucher is ready to use online. If your voucher does not appear contact your department or organization to confirm that they have sent your approved voucher information to your campus store.

When your voucher has been loaded onto the campus store website it will be available to use, including the available balance left in your funds and the last date the voucher is available for use.

Click on PLEASE AGREE TO TERMS AND CONDITIONS to use the voucher.

Click on PAY WITH THIS to use the voucher for payment.

### STEP 9: CONFIRM YOUR ORDER SUMMARY

If you have enough available voucher funds to pay for your entire order the Order Summary will show the Order Total amount equal to the amount of Voucher Payments.

Book Voucher

Account	Available Balance ⓘ	Online End Date ⓘ	
Test Department	\$175.00	No End Date	<b>PAY WITH THIS</b>

Please agree to [Terms & Conditions](#)

[I don't see my Financial Aid listed](#)

## Order Summary

Subtotal (3 Items)	\$111.75
Digital Delivery Fee (2 Items) ⓘ	\$5.98
Delivery(Standard)	\$7.50
Tax ▼	\$2.50
<b>Total</b>	<b>\$127.73</b>
<hr/>	
Payments	
Test Department	\$-127.73





Financial Aid/Scholarship/Book Vouchers

Account	Available Balance	Online End Date ⓘ	
Test Department	\$30.00	9/13/20	✓ \$30.00 Applied: <a href="#">Remove</a>


[I don't see my Financial Aid listed](#)

Gift Card

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Credit / Debit Card    

Name on Card

Card Number  

Select Month  Select Year

Save This Card

### STEP 10: NOT ENOUGH VOUCHER FUNDS, PAY THE BALANCE WITH A CREDIT / DEBIT CARD

If your available voucher funds are not enough to pay for the whole order, you will be asked to enter a credit / debit card to pay for the remaining balance on your order.

Please double check your card information (numbers and expiration date) and billing address to ensure that your order payment processes correctly.

## Order Summary


Subtotal (3 Items)	\$111.75
Digital Delivery Fee (2 Items) ⓘ	\$5.98
Delivery(Standard)	\$7.50
Tax ▾	\$2.50
<b>Total</b>	<b>\$127.73</b>
<hr/>	
Payments	
Test Department	\$-30.00
<b>Amount Due</b>	<b>\$97.73</b>

The Order Summary will show how much available voucher funds are applied to pay for your order, and the amount due of the remaining balance that you need to pay with your debit / credit card.

### 3 Rental Agreement

Provide a credit card to secure your rentals ⓘ

Enter the information for the credit card to be used for any late or non-return fees.

Card Number  

Select Month  Select Year

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#### Billing Address

Use your saved billing address.

Address  
2100 Moorpark Avenue(Default)

OR

[Add New Billing Address](#)

I agree to the [Rental Agreement Terms & Conditions](#) for San Jose City College Campus Store

### STEP 11: RENTAL AGREEMENT

If you are renting textbooks, you must fill out the Rental Agreement portion and agree to the Rental Agreement Terms and Conditions. Enter a credit card to be used for any late fees or non-return fees of rental textbooks. Enter the Billing Address associated with your credit card.

Remember to return all your rental textbooks by the end of the semester deadline that is on your online order receipt to avoid fees.



## Thank You For Your Order:

Order #: Santa Rosa Junior College Bookstore: 15980000034398

All set! An order confirmation email has been sent to 1598img@follett.com. You can track your package on your [Order History](#) page.

### Digital Delivery

You will receive an email with instructions for accessing your digital content. During high volume times, this will take 24-48 hours. If you registered an account, this information will be available on your [Order History](#) page.

Your Santa Rosa Junior College Bookstore contact information

Phone: (707) 527-4321  
Email: [santarosajuniorcollege@bkstr.com](mailto:santarosajuniorcollege@bkstr.com)

## Order Summary

Order Number: 15980000034398

Order Date: Jun 13, 2021

TOTAL: \$44.99 (USD)

## Order Details

### Product Details:

Chemistry

Author: Zumdahl

Edition: 10th

Santa Rosa > Summer 2021 > CHEM > 3A > 8239

### STATUS:

BUY/RENT: RENT DIGITAL

Qty: 1

Duration: 180 Days

Final taxes will be calculated upon order fulfillment

### Contact Information

Santa Rosa Junior College Bookstore

222 Elliott Avenue

Pioneer Hall

Santa Rosa, CA 95401

phone: (707) 527-4321

email: [santarosajuniorcollege@bkstr.com](mailto:santarosajuniorcollege@bkstr.com)

### Return Policy

View our [return policy](#).

### Order Status

View your [order status](#).

Click on [PLACE ORDER](#) when you are done. A confirmation will appear that your order has been placed. Please note the Order # provided. You will be asked to provide your Order # for any inquiries or assistance regarding your order.

## STEP 12: EMAIL CONFIRMATION OF ORDER

You will receive an email confirmation of your order that it is in process. You will receive a second email when your order has been processed.

Your campus store will only process payment for items that are available to ship to you. Any backordered items will not be charged until the inventory becomes available. You may receive multiple emails for items processed individually.

If you chose your order to be shipped to you, your items may ship to you in separate shipments. We only charge you a one-time shipping fee regardless of how many shipments it takes to send your order.

## Orders

Order Date: 6/13/21 Order Status: New

Santa Rosa Junior College Bookstore

No Delivery Required

Order Total: \$44.99

[VIEW ORDER DETAILS](#) →

Order #: 15980000034398



Status:

Chemistry

\$44.99

Selection: Rent Digital

Edition: 10th

Author: Zumdahl

Format: Digital

ISBN: 9781337515658

Digital download URL is not available yet. During high volume times, this may take up to 48 hours after you submitted your order.

You will receive a separate email when items are available for store pick-up or are shipping out. Orders shipping out will contain your tracking information. Your order may be shipping out in multiple shipments due to availability. Please check your junk mail for Follett emails.